



Parent Questionnaire - January 2018

RESULTS – 62 OUT OF 139 = 45%

Percentage Results

Question	Strongly Agree	Agree	Disagree	Don't know
1. My child is happy at school.	77%	19%	2%	2%
2. My child feels safe at school.	77%	23%		
3. My child is making good progress at school.	69%	31%		
4. My child is well looked after at school.	76%	19%	2%	3%
5. My child is taught well at school.	74%	21%	2%	3%
6. My child receives appropriate homework for their age.	61%	37%		2%
7. The school makes sure its pupils are well behaved.	65%	19%		16%
8. The school deals effectively with bullying.	32%	13%		55%
9. The school is well led and managed.	58%	35%	2%	5%
10. The school responds well to any concerns I raise.	63%	29%	2%	6%
11. I receive valuable information from the school about my child's progress.	69%	27%	2%	2%
12. Would you recommend this school to another parent?	Don't know 3%		No 2%	Yes 95%

What are the strengths of St Andrew's CE (VA) Infant School?

- Teachers have a good bond with the pupils creating a lot of respect
- The culture/ethos of the school is excellent. On every visit to the school I see evidence of pupils and staff living the values/school rules. Your communication/planning allows me to schedule my work allowing me to attend key events and support my child
- Excellent teaching and staff
- Pastoral care of the children
- Parents are made to feel welcomed and involved
- Positive atmosphere amongst staff and pupils
- Good communication between school and home
- Small and good class sizes – not combined with Junior school
- Great after school activities
- We feel very involved as parents – great communication
- My child loves all teachers and is happy
- The school promotes very good values and encourages the best from children
- Family friendly environment
- Good staff members
- The school is friendly and welcoming. My child has always been happy at school
- St Andrew's staff are caring, hardworking and inclusive. They strive to make school enjoyable for all children. Parents are made to feel welcome and are able to have open and honest discussions with members of staff
- Since my children started at the school they have progressed in all aspects of school and social life
- A good learning environment for the children, in which they are taught well. Staff get to

know children and their families well and recognise when the learning style needs to be adopted to suit the child's needs

- Every member of staff I have spoken to has been very friendly yet still very professional. The children are always the main priority and every need is always met. Great staff, modern, well presented school with a great education ethic
- The strengths are making a child feel part of a family not a school
- To help children progress well and learn through play as well as classroom based
- Great teachers and staff! My child is happy and learning well and is well looked after 😊
- Classroom settings are good, the teachers are brilliant
- Whenever there is anything that causes concern the school lets parents know straightaway
- The teaching standards and the structure towards dealing with concerns
- We love St Andrew's Infants and have already recommended it to other parents with young children. We feel it is a safe, nurturing environment for our children, who appear to be thriving. We are very impressed with the staff – everyone from the Head down to the kitchen staff and caretaker
- I was worried my child wouldn't settle in well but everyone is amazing with her
- Very welcoming, family inclusive, friendly staff
- Small, welcoming school. Great communication with parents
- Friendly, welcoming, helpful, understanding great communication, caring for everyone cater to all needs and treat every child as an individual
- Fantastic learning environment; breakfast club provision is welcoming and fun; phonics is delivered excellently. Great community spirit and rapport between both schools and St. Martin's
- My little girl is in Class 4. Having attended a nursery since first year, I am thrilled she has finally settled well into a setting. No tears at drop off from day one. She absolutely loves school – what more can parents want?
- Caring surrounding. Small
- We are extremely happy with the school. My child is very happy and making excellent progress. We love the family atmosphere at school
- Good, caring staff who always seem to have their pupils best interests at heart, very happy indeed
- Miss King clearly knows each individual student and has provided us with very personalised information on how my child can make progress which is excellent
- Easy to communicate, friendly environment
- St Andrew's is a fantastic school which cares greatly for its students both emotionally and academically. St Andrew's is great at making parents feel included by class led family worship and being invited in to view our child's topic work
- My son always has something new he's learnt to share with me. The school has plenty of well planned educational trips

Have you any suggestions for improvement or ideas which we could use in future planning, or any other comments?

- The new Class 6 after school Maths club is a great idea – more of these to help with the upcoming SATs tests would be much appreciated Thank you for the positive feedback. 😊 Staff will be looking to support some children in another club. I am grateful that staff give up their lunchtimes to run groups such as this.
- All the staff are doing a wonderful job – well done and thank you. Thank you – much appreciated
- More update before school starts for an update on teachers if they change. We do notify of staff changes as soon as new appointments have been made.
- If a child has any SEN needs parents should be contacted immediately rather than waiting until parents evening to inform them. Staff continuously monitor the needs of the children and inform parents asap if further interventions need to be put in place.
- Nip poor behaviour in the bud and monitor behaviour more thoroughly in playground. My child feels vulnerable at these times. Staff constantly monitor behaviour and deal with issues immediately to prevent any escalation. Some children are generally quiet and more sensitive than others but we do reassure any pupils who feel vulnerable.
- An extra parents' evening throughout the year We offer three appointments throughout the year. With our open door policy staff are willing to respond to any concerns either face to face or with phone calls.
- Wrap around after school care would be ideal We have already begun discussing this with the Junior School.
- A comment off my daughter when asked if she had anything to say – “I love school, I learn lots and they look after me” Thank you for the positive feedback. 😊
- More school trips out, visiting places of history! So many in Yorkshire Staff plan a visit or visitor for each half term. Year 2 visit Skipton Castle, and the history curriculum starts with children learning about changes in their lifetime!
- None
- Deal with concerns about reception(Office) in a better manner – Mrs Swallow spoke to the parent who raised the point.
- The choice for Reception children to join in out of school activities School days are initially long for Reception children; they will be invited to join in clubs in the summer term.
- Perhaps improve online communication – texts are fine but sometimes arrive late We are currently creating a joint website with the Junior School and use Facebook to celebrate events with photos.
- No
- The opening times staggered between Infants and Juniors. It is unfair for a child to feel like they are always last into class We do have a longer opening time to offer parents a staged drop off but we will discuss this with the Juniors again.
- Maybe use the Early Essence throughout school (not necessarily to link to the EYFS) as it's nice to see what the children have been up to, as the children are not very forthcoming with what they have been up to We used to use a similar system for KS1 but it is not linked to their curriculum. We will try to add more photos to our new website.
- I'd like to know more about clubs please for reception children if any, choir especially. Any music lessons offered? Fab school and lovely staff! Calderdale Music service can offer paid lessons but these usually start with junior school aged children.

- Give parents more warning than texting on a Thursday afternoon to receive a certificate for the Friday. Staff select children for certificates to celebrate achievements of the current week; this is why it is a Thursday. These children sit at the Red or Green table at lunchtime with Mrs Swallow and are allowed to play in the Early Years Area. All pupils know that they are rewarded for Good Work or Kindness.
- A slight concern is accidents at school. I know we get the head injury stickers but sometimes these have fallen off and there is never any commentary about what/how it happened. An anxious mum would appreciate a bit more information. Please feel reassured, we phone parents about any serious head bumps or other injuries. There is always an orange note in their book bag in case your child's sticker has fallen off. If you are ever concerned about an injury speak to the class teacher who will look into the incident and speak to the staff member who treated it.
- Think it would be great if children were prompted to drink water as *my child* often comes home with full water bottle. Staff explain the importance of drinking in assemblies and science lessons, and regularly encourage children to drink through the school day. In hot weather water bottles are taken outside. Every child has a cup of water or milk to drink at lunch.
- As we both work full time we struggle to attend events planned during the school day – other local schools do evening events e.g. nativity – could this be a future consideration? (we both work in education so cannot take time off during the day) We completely understand because our staff miss their own children's school performances. In the past parents have found it hard to bring their children back for evening events such as May Pole dancing due to child care arrangements and commitments to other after school events. We are willing to consult our Reception Parents next year.
- I do not agree with attendance certificates, some children have to have time off school due to medical conditions/hospital appointments and these children have no chance of receiving one through no fault of their own. As with all other schools we try very hard to keep our attendance and punctuality at an acceptable level and promote incentives for excellent attendance.
Hospital appointments are authorised but if your child is not actually here in school they cannot receive an attendance mark. The report used for Attendance Certificates only looks at marks at 100%.

Thank you for your comments and I hope we have addressed everything raised.

Please feel free to contact us if you have any further issues.

**Mrs Swallow
Acting Headteacher
March 2018**